## Investor Complaints Data\_ NSE, BSE

## Data for every month ending - February 2024

S N	Receive d from	Carried forwar d from previou s month	Receive d during the month	Total Pendi ng	Resolved*	Pending at the end of the month**	Average Resoluti on time^ (in days)
						Pen ding ding for more for than 3 less month than s 3 mon th s	
1	2	3	4	5	6	7	8
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORE S)	0	0	0	0	0	0
3	Stock Exchang es	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0

## Trend of monthly disposal of complaints

SN	Month	Carried forward from previous	Received	Resolved*	Pending**
		month			
1	2	3	4	5	6
1	April -2023	0	0	0	0
2	May- 2023	0	0	0	0
3	June- 2023	0	0	0	0
4	July 2023	0	0	0	0
5	August 2023	0	0	0	0
6	September 2023	0	0	0	0
7.	October 2023	0	0	0	0
8.	November 2023	0	1	1	0
9.	December 2023	0	0	0	0
10.	January 2024	0	0	0	0
11.	February 2024	0	0	0	0
	Grand Total	0	0	0	0

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

## Trend of annual disposal of complaints

SN	Year	Carried forward from previous	Received during the year	Resolved during the	Pending at the end of
		year		year	the year
1	2019-20	0	0	0	0
2	2020-21	0	0	0	0
3	2021-22	0	0	0	0
4	2022-23	0	2	2	0
5	2023-24	0			
	Grand Total	0	0	0	

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.