



ITS CARE FOR FEW DAYS

Our TOP Priority – Health and Safety of all

Dear Customer,

In light of the unprecedented COVID-19 situation that is unfolding, we want to assure that we are taking steps to keep our customers & employees safe. We are monitoring the situation and ensuring that you get uninterrupted investment services in the light of extremely volatile market conditions.

Here are a few steps taken by us:

1. Use of our ONLINE & APP based Trading and account facilities

- While our branches & franchisees continue to be operational thanks to dedication of our staff members, we recommend that you use our Web-based and App-based platforms to view and manage your investments
- You have access to the latest Trading & Demat account data as well as means to place trades and monitor live positions from our website by logging into your account or our App called "SIHLTrader" available on Google Playstore & Apple Appstore at these links:



SIHL Website:

<https://www.sihl.in/> Click on "Login" tab on the top-right.



Google Playstore:

https://play.google.com/store/apps/details?id=com.nichetech.sihl&hl=en_IN



Apple Appstore:

<https://apps.apple.com/in/app/sihl-trader/id1329894811>

- If you have not created your login yet, please click on Register tab and use your Registered Email ID as well as Unique ID to register.
- Services available from your online account:
 - Live portfolio view with P&L tracking
 - Investment-wise tracking (Equity, Gold, Bonds, etc)
 - Online trading and live position monitoring
 - P&L Reports, Trading account ledgers
 - Demat holding statements
 - Fund transfer through payment gateway

2. If you need to make payment to fund your trading account

There are multiple ways you can deposit funds into your trading account

- Login to your account as stated above through web or app and transfer funds through the payment gateway
- Transfer funds from your own bank's netbanking facility. Please use the following virtual account details for transferring funds to fund your SIHL Trading account:

A/c No: SIHLBS<TradingCode>
Bene. Name: Shah Investor's Home Ltd
Bank: HDFC Bank Ltd
Branch: Sandoz Branch, Mumbai
IFSC: HDFC0000240
Account type: current account

If your bank does not allow you to use alphabetical code for fund transfer, use following account details (Please send email to trading.accounts@sihl.in with screenshot of transfer to do the ledger entry):

A/c No: 00060340020468
Bene. Name: Shah Investor's Home Ltd
Bank: HDFC Bank Ltd
Branch: Navrangpura, Ahmedabad
IFSC: HDFC0000006
Account type: current account

3. Place trade through our phone lines:

Kindly refrain from visiting our branch office unless absolutely necessary. We can perform almost all tasks over the telephonic instructions from your end.

4. Business Continuity Protocol (BCP) for uninterrupted financial services

Our BCP protocols are active in such circumstances and we are working in the background round-the-clock to ensure uninterrupted services to our clients. Rest assured; your investments are available to you just like during the normal circumstances.

Thank you for your continued patronage and understanding in these extraordinary times! Our objective is to provide uninterrupted services to all our clients, rain or shine!

Regards,
Utpal Shah
Director (DIN: 02334369)