

Member Id : MCX-16225

ACKNOWLEDGEMENT

FORM NO. :

SIHL COMMODITIES LTD.

Accepted/rejected the application from Mr / Ms. _____
for opening of a trading account. Your trading code will be intimated to you shortly on acceptance. Please quote
your trading code allotted to you in all future correspondence or for broking related activities.

List of Proofs - Collected from the customer

- PAN Proof** PAN Card
- Proof of Identity** PAN Card Driving License Ration Card Voters ID
 AADHAR Bank Statement Bank Passbook
- Proof of Address** Telephone/Electricity Bill/Gas Bill Passport Bank Passbook
 Rent Agreement/Leave& License Bank Statement
- Bank Proof** Cancelled Cheque

Authorised Person :

Branch Name :

Date :

Place :

**Signature of
Authorised Signatory**

Annexure - 2

RISK DISCLOSURE DOCUMENT

The Exchange does not expressly or impliedly, guarantee nor make any representation concerning the completeness, the adequacy or accuracy of this disclosure documents nor has the Exchange endorsed or passed any merits of participating in the Commodity Derivatives market/trading. This brief statement does not disclose all of the risks and other significant aspects of trading. You should, therefore, study derivatives trading carefully before becoming involved in it.

In the light of the risks involved, you should undertake transactions only if you understand the nature of the contractual relationship into which you are entering and the extent of your exposure to risk.

You must know and appreciate that investment in commodity futures contracts/ derivatives or other instruments traded on the Commodity Exchange(s), which have varying element of risk, is generally not an appropriate avenue for someone of limited resources/ limited investment and/ or trading experience and low risk tolerance. You should, therefore, carefully consider whether such trading is suitable for you in the light of your financial condition. In case, you trade on the Exchange and suffer adverse consequences or loss, you shall be solely responsible for the same and the Exchange shall not be responsible, in any manner whatsoever, for the same and it will not be open for you to take the plea that no adequate disclosure regarding the risks involved was made or that you were not explained the full risk involved by the concerned member. The Client shall be solely responsible for the consequences and no contract can be rescinded on that account.

You must acknowledge and accept that there can be no guarantee of profits or no exception from losses while executing orders for purchase and/or sale of a commodity derivatives being traded on the Exchange.

It must be clearly understood by you that your dealings on the Exchange through a member shall be subject to your fulfilling certain formalities set out by the member, which may, *inter alia*, include your filing the know your client form and are subject to Rules, Byelaws and Business Rules of the Exchange guidelines prescribed by SEBI from time to time and circulars as may be issued by the Exchange from time to time.

The Exchange does not provide or purport to provide any advice and shall not be liable to any person who enters into any business relationship with any member of the Exchange and/ or third party based on any information contained in this document. Any information contained in this document must not be construed as business advice/investment advice. No consideration to trade should be made without thoroughly understanding and reviewing the risks involved in such trading. If you are unsure, you must seek professional advice on the same.

In considering whether to trade, you should be aware of or must get acquainted with the following:-

1. Basic Risks involved in the trading of Commodity Futures Contracts and other Commodity Derivatives Instruments on the Exchange.

i. Risk of Higher Volatility

Volatility refers to the dynamic changes in price that commodity derivative contracts undergo when trading activity continues on the Commodity Exchange. Generally, higher the volatility of a commodity derivatives contract, greater is its price swings. There may be normally greater volatility in thinly traded commodity derivatives contracts than in actively traded commodities/contracts. As a result of volatility, your order may only be partially executed or not executed at all, or the price at which your order got executed may be substantially different from the last traded price or change substantially thereafter, resulting in real losses.

ii. Risk of Lower Liquidity

a. Liquidity refers to the ability of market participants to buy and/ or sell commodity derivative contract expeditiously at a competitive price and with minimal price difference. Generally, it is assumed that more the number of orders available in a market, greater is the liquidity. Liquidity is important because with greater liquidity, it is easier for investors to buy and/ or sell commodity derivatives contracts swiftly and with minimal price difference and as a result, investors are more likely to pay or receive a competitive price for commodity derivative contracts purchased or sold. There may be a risk of lower liquidity in some commodity derivative contracts as compared to active commodity derivative contracts. As a result, your order may only be partially executed, or may be executed with relatively greater price difference or may not be executed at all.

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b. Buying/ Selling without intention of giving and/ or taking delivery of certain commodities may also result into losses, because in such a situation, commodity derivative contracts may have to be squared off at a low/ high prices, compared to the expected price levels, so as not to have any obligation to deliver/ receive such commodities.

iii. Risk of Wider Spreads

a. Spread refers to the difference in best buy price and best sell price. It represents the differential between the price of buying a commodity derivative and immediately selling it or *vice versa*. Lower liquidity and higher volatility may result in wider than normal spreads for less liquid or illiquid commodities/commodity derivatives contracts. This in turn will hamper better price formation.

iv. Risk-reducing orders

a. Most of the Exchanges have a facility for investors to place “limit orders”, “stop loss orders” etc. Placing of such orders (e.g. “stop loss” orders or “limit” orders) which are intended to limit losses to certain amounts may not be effective many a time because rapid movement in market conditions may make it impossible to execute such orders.

b. A “market” order will be executed promptly, subject to availability of orders on opposite side, without regard to price and that while the customer may receive a prompt execution of a “market” order, the execution may be at available prices of outstanding orders, which satisfy the order quantity, on price time priority. It may be understood that these prices may be significantly different from the last traded price or the best price in that commodity derivatives contract.

c. A “limit” order will be executed only at the “limit” price specified for the order or a better price. However, while the client received price protection, there is a possibility that the order may not be executed at all.

d. A stop loss order is generally placed "away" from the current price of a commodity derivatives contract, and such order gets activated if and when the contract reaches, or trades through, the stop price. Sell stop orders are entered ordinarily below the current price, and buy stop orders are entered ordinarily above the current price. When the contract approaches pre-determined price, or trades through such price, the stop loss order converts to a market/limit order and is executed at the limit or better. There is no assurance therefore that the limit order will be executable since a contract might penetrate the predetermined price, in which case, the risk of such order not getting executed arises, just as with a regular limit order.

v. Risk of News Announcements

a. Traders/Manufacturers make news announcements that may impact the price of the commodities and/or commodity derivatives contracts. These announcements may occur during trading and when combined with lower liquidity and higher volatility may suddenly cause an unexpected positive or negative movement in the price of the commodity/ commodity derivatives contract.

vi. Risk of Rumours

a. Rumours about the price of a commodity at times float in the market through word of mouth, newspaper, websites or news agencies, etc., the investors should be wary of and should desist from acting on rumours.

vii. System Risk

a. High volume trading will frequently occur at the market opening and before market close. Such high volumes may also occur at any point in the day. These may cause delays in order execution or confirmation.

b. During periods of volatility, on account of market participants continuously modifying their order quantity or prices or placing fresh orders, there may be delays in execution of order and its confirmation.

c. Under certain market conditions, it may be difficult or impossible to liquidate a position in the market at a reasonable price or at all, when there are no outstanding orders either on the buy side or the sell side, or if trading is halted in a commodity due to any action on account of unusual trading activity or price hitting circuit filters or for any other reason.

viii. System/ Network Congestion

a. Trading on the Exchange is in electronic mode, based on satellite/ leased line communications, combination of technologies and computer systems to place and route orders. Thus, there exists a possibility of communication failure or system problems or slow or delayed response from system or trading halt, or any such other problem/glitch whereby not being able to establish access to the trading system/network, which may be beyond the control of and may result in delay in processing or not processing buy or sell orders either in part or in full. You are cautioned to note that although these problems may be temporary in nature, but when you have outstanding open positions or unexecuted orders, these represent a risk because of your obligations to settle all executed transactions.

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2. As far as Futures Commodity Derivatives are concerned, please note and get yourself acquainted with the following additional features

Effect of "Leverage" or "Gearing"

- a. The amount of margin is small relative to the value of the commodity derivatives contract so the transactions are 'leveraged' or 'geared'. Commodity Derivatives trading, which is conducted with a relatively small amount of margin, provides the possibility of great profit or loss in comparison with the principal investment amount. But transactions in commodity derivatives carry a high degree of risk. You should therefore completely understand the following statements before actually trading in commodity derivatives contracts and also trade with caution while taking into account one's circumstances, financial resources, etc.
- b. Trading in Futures Commodity Derivatives involves daily settlement of all positions. Every day the open positions are marked to market based on the closing price. If the closing price has moved against you, you will be required to deposit the amount of loss (notional) resulting from such movement. This margin will have to be paid within a stipulated time frame, generally before commencement of trading on the next day.
- c. If you fail to deposit the additional margin by the deadline or if an outstanding debt occurs in your account, the Member of the Exchange may liquidate/square-up a part of or the whole position. In this case, you will be liable for any losses incurred due to such square-up/ Close Outs.
- d. Under certain market conditions, an Investor may find it difficult or impossible to execute the transactions. For example, this situation can occur due to factors such as illiquidity i.e. when there are insufficient bids or offers or suspension of trading due to price limit or circuit breakers etc.
- e. Steps, such as, changes in the margin rate, increase in the cash margin rate etc. may be adopted in order to maintain market stability. These new measures may be applied to the existing open interests. In such conditions, you will be required to put up additional margins or reduce your positions.
- f. You must ask your Member of the Exchange to provide the full details of the commodity derivatives contracts you plan to trade i.e. the contract specifications and the associated obligations.

3. TRADING THROUGH WIRELESS TECHNOLOGY OR ANY OTHER TECHNOLOGY:

Any additional provisions defining the features, risks, responsibilities, obligations and liabilities associated with commodities trading through wireless technology or any other technology should be brought to the notice of the client by the member.

4. General

i. Deposited cash and property:

You should familiarize yourself with the protections accorded to the money or other property you deposit particularly in the event of a firm become insolvent or bankrupt. The extent to which you may recover your money or property may be governed by specific legislation or local rules. In some jurisdictions, property, which has been specifically identifiable as your own, will be pro-rated in the same manner as cash for purposes of distribution in the event of a shortfall. In case of any dispute with the Member of the Exchange, the same shall be subject to arbitration as per the Rules, Bye-laws and Business Rules of the Exchange.

ii. Commission and other charges:

Before you begin to trade, you should obtain a clear explanation of all commissions, fees and other charges for which you will be liable. These charges will affect your net profit (if any) or increase your loss.

iii. For rights and obligations of the Members/Authorised Persons/ clients, please refer to Annexure 3

iv. The term 'Constituent' shall mean and include a Client, a Customer or an Investor, who deals with a member for the purpose of trading in the commodity derivatives through the mechanism provided by the Exchange.

v. The term 'member' shall mean and include a Trading Member or a Member/Broker, who has been admitted as such by the Exchange and got a Unique Member Code from SEBI.

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Annexure – 3

RIGHTS AND OBLIGATIONS OF MEMBERS, AUTHORIZED PERSONS AND CLIENTS as prescribed by SEBI and Commodity Exchanges

1. The client shall invest/trade in those commodities /contracts/other instruments admitted to dealings on the Exchanges as defined in the Rules, Byelaws and Business Rules/ Regulations of Exchanges/Securities and Exchange Board of India (SEBI) and circulars/notices issued there under from time to time.
2. The Member, Authorized Person and the client shall be bound by all the Rules, Byelaws and Business Rules of the Exchange and circulars/notices issued there under and Rules and Regulations of SEBI and relevant notifications of Government authorities as may be in force from time to time.
3. The client shall satisfy himself of the capacity of the Member to deal in commodities and/or deal in derivatives contracts and wishes to execute its orders through the Member and the client shall from time to time continue to satisfy itself of such capability of the Member before executing orders through the Member.
4. The Member shall continuously satisfy itself about the genuineness and financial soundness of the client and investment objectives relevant to the services to be provided.
5. The Member shall take steps to make the client aware of the precise nature of the Member's liability for business to be conducted, including any limitations, the liability and the capacity in which the Member acts.
6. Requirements of professional diligence
 - a. The Member must exercise professional diligence while entering into a financial contract or discharging any obligations under it.
 - b. "professional diligence" means the standard of skill and care that a Member would be reasonably expected to exercise towards a Client, commensurate with -
 - I. honest market practice;
 - II. the principle of good faith;
 - iii. the level of knowledge, experience and expertise of the client;
 - iv. the nature and degree of risk embodied in the financial product * or financial service being availed by the client; and
 - v. the extent of dependence of the client on the member.

* Commodity derivative contract

7. The Authorized Person shall provide necessary assistance and co-operate with the Member in all its dealings with the client(s).

CLIENT INFORMATION

8. The client shall furnish all such details in full as are required by the Member in "Account Opening Form" with supporting details, made mandatory by commodity exchanges/SEBI from time to time.
9. The client shall familiarize himself with all the mandatory provisions in the Account Opening documents. Any additional clauses or documents specified by the Member shall be non-mandatory; therefore, subject to specific acceptance by the client.
10. The client shall immediately notify the Member in writing if there is any change in the information in the 'account opening form' as provided at the time of account opening and thereafter; including the information on winding up petition/insolvency petition or any litigation which may have material bearing on his capacity. The client shall provide/update the financial information to the Member on a periodic basis.
11. **A. PROTECTION FROM UNFAIR TERMS IN FINANCIAL CONTRACTS ****
 - a. An unfair term of a non - negotiated contract will be void.
 - b. A term is unfair if it -
 - i. causes a significant imbalance in the rights and obligations of the parties under the financial contract, to the detriment of the client and
 - ii. is not reasonable necessary to protect the legitimate interests of the member.
 - c. The factors to be taken into account while determining whether a term is unfair, include-
 - i. the nature of the financial product or financial service dealt with under the financial contract,
 - ii. the extent of transparency of the term,

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**** contracts offered by commodity exchanges**

- iii the extent to which the term allows a client to compare it with other financial contracts for similar financial products or financial services; and
 - iv the financial contract as a whole and the terms of any other contract on which it is dependent.
- d. A term is transparent if it -
- i. is expressed in reasonably plain language that is likely to be understood by the client;
 - ii. is legible and presented clearly; and
 - iii. is readily available to the client affected by the term.
- e. If a term of a financial contract is determined to be unfair under point 11.A.c., the parties will continue to be bound by the remaining terms of the financial contract to the extent that the financial contract is capable of enforcement without the unfair term.
11. B.
- a. "Non negotiated contract" means a contract whose terms, other than the terms contained in point 11.C. (given below) are not negotiated between the parties to the financial contract and includes -
 - i a financial contract in which, relative to the client, the member has a substantially greater bargaining power in determining terms of the financial contract; and
 - ii. a standard form contract.
 - b. "Standard form contract" means a financial contract that is substantially not negotiable for the client, except for the terms contained in point 11.C.
- C. Even if some terms of a financial contract are negotiated in form, the financial contract may be regarded as a non negotiated contract if so indicated by -
- i. an overall and substantial assessment of the financial contract; and
 - ii. the substantial circumstances surrounding the financial contract
- d. In a claim that a financial contract is a non-negotiated contract, the onus of demonstrating otherwise will be on the Member.
11. C.
- a. The above does not apply to a term of a financial contract if it -
 - i. defines the subject matter of the financial contract;
 - ii. sets the price that is paid, or payable, for the provision of the financial product or financial service under the financial contract and has been clearly disclosed to the client; or
 - iii is required or expressly permitted, under any law or regulations.
 - b. The exemption under point 11.C does not apply to a term that deals with the payment of an amount which is contingent on the occurrence or non-occurrence of any particular event.
12. The Member and Authorized Person shall maintain all the debits of the client as mentioned in the account opening form or any other information pertaining to the client, confidentially and that they shall not disclose the same to any person / authority except as required under any law / regulatory requirements. Provided however that the Member may so disclose information about his client to any person or authority with the express permission of the client.
13. **A. Protection of personal information and confidentiality**
- a. "Personal information" means any information that relates to a client or allows a client's identity to be inferred, directly or indirectly and includes -
 - i. name and contact information;
 - ii. biometric information, in case of individuals
 - iii. information relating to transactions in, or holdings of, financial products
 - iv. information relating to the use of financial services, or
 - v. such other information as may be specified.
13. B.
- a. **A member must -**
 - i. not collect personal information relating to a client in excess of what is required for the provision of a financial product or financial services;
 - ii. maintain the confidentiality of personal information relating to clients and not disclose it to a third party, except in a manner expressly permitted under point 13.B.b;
 - iii. make best efforts to ensure that any personal information relating to a client that it holds is accurate, up to date and complete;

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- iv. ensure that clients can obtain reasonable access to their personal information, subject to any exceptions that the Regulator may specify; and
 - v. allow clients an effective opportunity to seek modifications to their personal information to ensure that the personal information held by the Member is accurate, up to date and complete.
- b. A member may disclose personal information relating to a client to a third party only if -
- i. it has obtained prior written informed consent of the client for the disclosure, after giving the client an effective opportunity to refuse consent;
 - ii. the client has directed the disclosure to be made;
 - iii. the Regulator has approved or ordered the disclosure, and unless prohibited by the relevant law or regulations, the client is given an opportunity to represent under such law or regulations against such disclosures ;
 - iv. the disclosure is required under any law or regulations, and unless prohibited by such law or regulations, the client is given an opportunity to represent under such law or regulations against such disclosure;
 - v. the disclosure is directly related to the provision of a financial product of financial services to the client, if the Member -
 - 1. informs the client in advance that the personal information may be shared with a third party ; and
 - 2. makes arrangements to ensure that the third party maintains the confidentiality of the personal information in the same manner as required under this part ; or
 - vi. the disclosure is made to protect against or prevent actual or potential fraud, unauthorized transactions or claims, if the Member arranges with the third party to maintain the confidentiality of personal information in the manner required under this part.
- c. "Third party" means any person other than the concerned Member, including a person belonging to the same group as the Member.

14 A. Requirement of fair disclosure both initially and on continuing basis

- a. Member must ensure fair disclosure of information that is likely to be required by a client to make an informed transactional decision.
- b. In order to constitute fair disclosure, the information must be provided -
 - i. sufficiently before the client enters into a financial contract, so as to allow the client reasonable time to understand the information ;
 - ii. in writing and in a manner that is likely to be understood by a client belonging to a particular category and
 - iii. in a manner that enables the client to make reasonable comparison of the financial product or financial service with other similar financial products or financial services.
- c. The types of information that must be disclosed to a client in relation to a financial product or financial service, which may include information regarding -
 - i. main characteristics of the financial product or financial service, including its features, benefits and risks to the client;
 - ii. consideration to be paid for the financial product or financial service or the manner in which the consideration is calculated ;
 - iii. existence, exclusion or effect of any term in the financial product or financial contract ;
 - iv. nature, attributes and rights of the Member, including its identity, regulatory status and affiliations ;
 - v. contact details of the Member and the methods of communication to be used between the Member and the Client ;
 - vi. rights of the client to rescind a financial contract within a specified period ; or
 - vii. rights of the client under any law or regulations.

14 B.

- a. Member must provide a client that is availing a financial product or financial service provided by it, with the following continuing disclosures -
 - i. any material change to the information that was required to be disclosed under point 14.A. at the time when the Client initially availed the financial product or financial service ;
 - ii. information relating to the status or performance of a financial product held by the client, as may be required to assess the rights or interests in the financial product or financial service ; and
 - iii. any other information that may be specified.

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- b. A continuing disclosure must be made -
 - i. within a reasonable time-period from the occurrence of any material change or at reasonable periodic intervals, as applicable; and
 - ii. in writing and in a manner that is likely to be understood by a client belonging to that category.

MARGINS

- 15. The client shall pay applicable initial margins, withholding margins, special margins or such other margins as are considered necessary by the Member or the Exchange or as may be directed by SEBI from time to time as applicable to the segment(s) in which the client trades. The Member is permitted in its sole and absolute discretion to collect additional margins (even though not required by the Exchange or SEBI) and the client shall be obliged to pay such margins within the stipulated time.
- 16. The client understands that payment of margins by the client does not necessarily imply complete satisfaction of all dues. In spite of consistently having paid margins, the client may, on the settlement of its trade, be obliged to pay (or entitled to receive) such further sums as the contract may dictate/require.

TRANSACTIONS AND SETTLEMENTS

- 17. The client shall give any order for buy or sell of commodities derivatives contract in writing or in such form or manner, as may be mutually agreed between the client and the Member however ensuring the regulatory requirements in this regard are complied with. The Member shall ensure to place orders and execute the trades of the client, only in the Unique Client Code assigned to that client.
- 18. The Member shall inform the client and keep him apprised about trading/settlement cycles, delivery/payment schedules, any changes therein from time to time, and it shall be the responsibility in turn of the client to comply with such schedules/procedures of the relevant commodity exchange where the trade is executed.
- 19. The Member shall ensure that the money deposited by the client shall be kept in a separate account, distinct from his/its own account or account of any other client and shall not be used by the Member for himself/itself or for any other client or for any purpose other than the purposes mentioned in Rules, circulars, notices, guidelines of SEBI and/or Rules, Business Rules, Bye-laws, circulars and notices of Exchange.
- 20. Where the Exchange(s) cancels trade(s) suo moto all such trades including the trade/s done on behalf of the client shall ipso facto stand cancelled, Member shall be entitled to cancel the respective contract(s) with client(s).
- 21. The transactions executed on the Exchange are subject to Rules, Byelaws and Business Rules and circulars/notices issued thereunder of the Exchanges where the trade is executed and all parties to such trade shall have submitted to the jurisdiction of such court as may be specified by the Byelaws and Business Rules of the Exchanges where the trade is executed for the purpose of giving effect to the provisions of the Rules, Bylaws and Business Rules of the Exchanges and the circulars/notices issued thereunder.

BROKERAGE

- 22. The Client shall pay to the Member brokerage and statutory levies as are prevailing from time to time and as they apply to the Client's account, transactions and to the services that Member renders to the Client. The Member shall not charge brokerage more than the maximum brokerage permissible as per the Rules, Business Rules and Bye-laws of the relevant commodity exchanges and/or Rules of SEBI.

LIQUIDATION AND CLOSE OUT OF POSITION

- 23. Without prejudice to the Member's other rights (including the right to refer a matter to arbitration), the client understands that the Member shall be entitled to liquidate/close out all or any of the client's positions for non-payment of margins or other amounts, outstanding debts, etc. and adjust the proceeds of such liquidation/close out, if any, against the client's liabilities/obligations. Any and all losses and financial charges on account of such liquidation/closing-out shall be charged to and borne by the client.
- 24. In the event of death or insolvency of the client or his/its otherwise becoming incapable of receiving and paying for or delivering or transferring commodities which the client has ordered to be bought or sold, Member may close out the transaction of the client and claim losses, if any, against the estate of the client. The client or his nominees, successors, heirs and assignee shall be entitled to any surplus which may result there from. The client shall note that transfer of funds/commodities in favor of a Nominee shall be valid discharge by the Member against the legal heir.

DISPUTE RESOLUTION

- 25. The Member shall co-operate in redressing grievances of the client in respect of all transactions routed through it.

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26. The client and the Member shall refer any claims and/or disputes with respect to deposits, margin money, etc., to arbitration as per the Rules, Byelaws and Business Rules of the Exchanges where the trade is executed and circulars/notices issued thereunder as may be in force from time to time.
27. The client/Member understands that the instructions issued by an authorized representative for dispute resolution, if any, of the client/Member shall be binding on the client/Member in accordance with the letter authorizing the said representative to deal on behalf of the said client/Member.
28. Requirement for each Member to have an effective grievance redress mechanism which is accessible to all its clients
 - a. A member must have in place an effective mechanism to receive and redress complaints from its clients in relation to financial products or financial services provided by it, or on its behalf, in a prompt and fair manner.
 - b. A member must inform a client, at the commencement of relation with the client and at such other time when the information is likely to be required by the client, of -
 - i. the client's right to seek redress for any complaints; and
 - ii. the processes followed by the Member to receive and redress complaints from its clients.
29. A. Suitability of advice for the client
Right to receive advice that is suitable taking into account the relevant personal circumstances of the client, such as the client's financial circumstances and needs. This obligation would apply to persons who render advice to clients and the regulator may specify categories of financial products and service that necessarily require such advice to be given.
 - a. A Member must -
 - i. make all efforts to obtain correct and adequate information about the relevant personal circumstances of a client; and
 - ii. ensure that the advice given is suitable for the client after due consideration of the relevant personal circumstances of the client.
 - b. If it is reasonable apparent to the Member that the available information regarding the relevant personal circumstances of a client is incomplete or inaccurate, the Member must warn the Client of the consequences of proceeding on the basis of incomplete or inaccurate information.
 - c. If a Client intends to avail of a financial product or financial service that the Member determine unsuitable for the Client, the Member -
 - i. must clearly communicate its advice to the client in writing and in a manner that is likely to be understood by the client; and
 - ii. may provide the financial product or financial service requested by the client only after complying with point 29.A.a. and obtaining a written acknowledgment from the client.
30. Dealing with conflict of interest
In case of any conflict between the interests of a client and that of the Member, preference must be given to the client interests.
 - a. A member must -
 - i. provide a client with information regarding any conflict of interests, including any conflicted remuneration that the Member has received or expects to receive for making the advice to the client; and
 - ii. give priority to the interests of the client if the Member knows or reasonably ought to know, of conflict between -
 1. its own interests and the interests of the client; or
 2. the interests of the concerned member and interests of the client in cases where the Member is a financial representative.
 - b. The information under point 16a.i. must be given to the client in writing and in a manner that is likely to be understood by the client and a written acknowledgment of the receipt of the information should be obtained from the client.
 - c. In this section, "conflict remuneration" means any benefit, whether monetary or non-monetary, derived by a Member from persons other than Clients, that could, under the circumstances, reasonably be expected to influence the advice given by the Member to a client.

TERMINATION OF RELATIONSHIP

31. This relationship between the Member and the client shall be terminated; if the Member for any reason

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ceases to be a member of the commodity exchange including cessation of membership by reason of the Member's default, death, resignation or expulsion or if the certificate is cancelled by the Exchange.

32. The Member, Authorized Person and the client shall be entitled to terminate the relationship between them without giving any reasons to the other party, after giving notice in writing of not less than one month to the other parties. Notwithstanding any such termination, all rights, liabilities and obligations of the parties arising out of or in respect of transactions entered into prior to the termination of this relationship shall continue to subsist and vest in/be binding on the respective parties or his/its respective heirs, executors, administrators, legal representatives or successors, as the case may be.
33. In the event of demise/insolvency of the Authorized Person or the cancellation of his/its registration with the Board or/withdrawal of recognition of the Authorized Person by the commodity exchange and/or termination of the agreement with the Authorized Person by the Member, for any reason whatsoever, the client shall be informed of such termination and the client shall be deemed to be the direct client of the Member and all clauses in the 'Rights and Obligations' document(s) governing the Member, Authorized Person and client shall continue to be in force as it is, unless the client intimates to the Member his/its intention to terminate their relationship by giving a notice in writing of not less than one month.

ADDITIONAL RIGHTS AND OBLIGATIONS

34. The Member and client shall reconcile and settle their accounts from time to time as per the Rules, Business Rules, Bye Laws, Circulars, Notices and Guidelines issued by SEBI and the relevant Exchanges where the trade is executed.
35. The Member shall issue a contract note to his clients for trades executed in such format as may be prescribed by the Exchange from time to time containing records of all transactions including details of order number, trade number, trade time, trade price, trade quantity, details of the derivatives contract, client code, brokerage, all charges levied etc. and with all other relevant details as required therein to be filled in and issued in such manner and within such time as prescribed by the Exchange. The Member shall send contract notes to the investors within 24 hours of the execution of the trades in hard copy and/or in electronic form using digital signature.
36. The Member shall make pay out of funds or delivery of commodities as per the Exchange Rules, Bye- Laws, Business Rules and Circulars, as the case may be, to the Client on receipt of the payout from the relevant Exchange where the trade is executed unless otherwise specified by the client and subject to such terms and conditions as may be prescribed by the relevant Exchange from time to time where the trade is executed.
37. The Member shall send a complete `Statement of Accounts' for both funds and commodities in respect of each of its clients in such periodicity and format within such time, as may be prescribed by the relevant Exchange, from time to time, where the trade is executed. The Statement shall also state that the client shall report errors, if any, in the Statement immediately but not later than 30 calendar days of receipt thereof, to the Member. A detailed statement of accounts must be sent every month to all the clients in physical form. The proof of delivery of the same should be preserved by the Member.
38. The Member shall send margin statements to the clients on monthly basis. Margin statement should include, inter-alia, details of collateral deposited, collateral utilized and collateral status (available balance/due from client) with break up in terms of cash, Fixed Deposit Receipts (FDRs), Bank Guarantee, warehouse receipts, securities etc.
39. The Client shall ensure that it has the required legal capacity to, and is authorized to, enter into the relationship with Member and is capable of performing his obligations and undertakings hereunder. All actions required to be taken to ensure compliance of all the transactions, which the Client may enter into shall be completed by the Client prior to such transaction being entered into.
40. In case, where a member surrenders his/ her/ its membership, Member gives a public notice inviting claims, if any, from investors. In case of a claim relating to transactions executed on the trading system of the Exchange, ensure that client lodge a claim with the Exchange within the stipulated period and with the supporting documents.
41. A. Protection from unfair conduct which includes misleading conduct & abusive conduct
 - a. Unfair conduct in relation to financial products or financial services is prohibited.
 - b. "Unfair conduct" means an act or omission by a Member or its financial representative that significantly impairs, or is likely to significantly impair, the ability of a client to make an informed transactional decision and includes -
 - i. misleading conduct under point 41.B
 - ii. abusive conduct under point 41.C
 - iii. such other conduct as may be specified.

 **Sign. X**
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41. B
- a. Conduct of a Member or its financial representative in relation to a determinative factor is misleading if it is likely to cause the Client to take a transactional decision that the Client would not have taken otherwise, and the conduct involves -
 - i. providing the client with inaccurate information or information that the Member or financial representative does not believe to be true; or
 - ii. providing accurate information to the Client in a manner that is deceptive.
 - b. In determining whether a conduct is misleading under point 41.B.a, the following factors must be considered to be "determinative factors "-
 - i. the main characteristics of a financial product or financial service, including its features, benefits and risks to the client;
 - ii. the client's need for a particular financial product or financial service of its suitability for the client;
 - iii. the consideration to be paid for the financial product or financial service or the manner in which the consideration is calculated ;
 - iv. the existence, exclusion or effect of any term in a financial contract, which is material term in the context of that financial contract ;
 - v. the nature, attributes and rights of the Member, including its identity, regulatory status and affiliations; and
 - vi. the rights of the client under any law or regulations.

41. C.
- a. A conduct of a Member or its financial representative in relation to a financial product or financial service is abusive if it
 - i. involves the use of coercion or undue influence; and
 - ii. causes or is likely to cause the client to take a transactional decision that the client would not have taken otherwise.
 - b. In determining whether a conduct uses coercion or undue influence, the following must be considered
 - i. the timing, location, nature or persistence of the conduct;
 - ii. the use of threatening or abusive language or behaviour;
 - iii. the exploitation of any particular misfortune or circumstance of the client, of which the Member is aware, to influence the Client's decision with regard to a financial product or financial service ;
 - iv. any non- contractual barriers imposed by the Member where the client wishes to exercise rights under a financial contract including -
 - v. the right to terminate the financial contract ;
 - vi. the right to switch to another financial product or another Member and
 - vii. a threat to take any action, depending on the circumstances in which the threat is made.

ELECTRONIC CONTRACT NOTES (ECN)

42. In case, client opts to receive the contract note in electronic form, he shall provide an appropriate email id (created by the client) to the Member(Kindly refer Appendix A of Annexure 1). Member shall ensure that all the rules/Business Rule/Bye-Laws/ circulars issued from time to time in this regard are complied with. The client shall communicate to the Member any change in the email-id through a physical letter. If the client has opted for internet trading, the request for change of email id may be made through the secured access by way of client specific user id and password.
43. The Member shall ensure that all ECNs sent through the e-mail shall be digitally signed, encrypted, non-tamperable and in compliance with the provisions of the IT Act, 2000. In case, ECN is sent through e-mail as an attachment, the attached file shall also be secured with the digital signature, encrypted and non-tamperable.
44. The client shall note that non-receipt of bounced mail notification by the Member shall amount to delivery of the contract note at the e-mail ID of the client.
45. The Member shall retain ECN and acknowledgment of the e-mail in a soft and non-tamperable form in the manner prescribed by the exchange in compliance with the provisions of the IT Act, 2000 and as per the extant rules/circulars/guidelines issued by SEBI / Commodity exchanges from time to time. The proof of delivery i.e., log report generated by the system at the time of sending the contract notes shall be maintained by the Member for the specified period under the extant rules/circulars/guidelines issued by SEBI / Commodity exchanges. The log report shall provide the details of the contract notes that are not

 **Sign. X**

Signature of Client

delivered to the client/e-mails rejected or bounced back. The Member shall take all possible steps to ensure receipt of notification of bounced mails by him at all times within the stipulated time period under the extant rules/circulars/guidelines issued by SEBI / Commodity exchanges.

46. The Member shall continue to send contract notes in the physical mode to such clients who do not opt to receive the contract notes in the electronic form. Wherever the ECNs have not been delivered to the client or has been rejected (bouncing of mails) by the e-mail ID of the client, the Member shall send a physical contract note to the client within the stipulated time under the extant Regulations/ Rules, Bye-Laws, Business Rules and Circulars of SEBI / commodity exchanges and maintain the proof of dispatch and delivery of such physical contract notes.
47. In addition to the e-mail communication of the ECNs to the client, the Member shall simultaneously publish the ECN on his designated web-site, if any, in a secured way and enable relevant access to the clients and for this purpose, shall allot a unique user name and password to the client, with an option to the client to save the contract note electronically and/or take a print out of the same.
48. The Electronic Contract Note (ECN) declaration form will be obtained from the Client who opts to receive the contract note in electronic form. This declaration will remain valid till it is revoked by the client.

LAW AND JURISDICTION

49. In addition to the specific rights set out in this document, the Member, Authorised Person and the client shall be entitled to exercise any other rights which the Member or the client may have under the Rules, Bye-laws and Business Rules of the Exchanges in which the client chooses to trade and circulars/notices issued thereunder or Rules of SEBI.
50. The provisions of this document shall always be subject to Government notifications, any rules, guidelines and circulars/notices issued by SEBI and Circulars, Rules, Business Rules and Bye laws of the relevant commodity exchanges, where the trade is executed, that may be in force from time to time.
51. The Member and the client shall abide by any award passed by the Arbitrator(s) under the Arbitration and Conciliation Act, 1996. However, there is also a provision of appeal, if either party is not satisfied with the arbitration award.
52. Words and expressions which are used in this document but which are not defined herein shall, unless the context otherwise requires, have the same meaning as assigned thereto in the Rules, Byelaws and Regulations/Business Rules and circulars/notices issued thereunder of the Exchanges/SEBI.
53. All additional voluntary/non-mandatory clauses/document added by the Member should not be in contravention with Rules/ Business Rules/Notices/Circulars of Exchanges/SEBI. Any changes in such voluntary clauses/document(s) need to be preceded by a notice of 15 days. Any changes in the rights and obligations which are specified by Exchanges/SEBI shall also be brought to the notice of the clients.
54. If the rights and obligations of the parties hereto are altered by virtue of change in Rules of SEBI or Bye-laws, Rules and Business Rules of the relevant commodity exchanges where the trade is executed, such changes shall be deemed to have been incorporated herein in modification of the rights and obligations of the parties mentioned in this document.
55. Members are required to send account statement to their clients every month in physical form.

 **Sign. X**

Signature of Client

INTERNET & WIRELESS TECHNOLOGY BASED TRADING FACILITY PROVIDED BY MEMBERS TO CLIENT

(All the clauses mentioned in the 'Rights and Obligations' document(s) shall be applicable. Additionally, the clauses mentioned herein shall also be applicable.)

1. Member is eligible for providing Internet based trading (IBT) and commodities trading through the use of wireless technology that shall include the use of devices such as mobile phone, laptop with data card, etc. which use Internet Protocol (IP). The Member shall comply with all requirements applicable to internet based trading/- commodities trading using wireless technology as may be specified by SEBI & the Exchanges from time to time.
2. The client is desirous of investing/trading in commodities and for this purpose, the client is desirous of using either the internet based trading facility or the facility for commodities trading through use of wireless technology. The Member shall provide the Member's IBT Service to the Client, and the Client shall avail of the Member's IBT Service, on and subject to SEBI/Exchanges Provisions and the terms and conditions specified on the Member's IBT Web Site provided that they are in line with the norms prescribed by Exchanges/SEBI.
3. The Member shall bring to the notice of client the features, risks, responsibilities, obligations and liabilities associated with commodities trading through wireless technology/internet or any other technology should be brought to the notice of the client by the Member.
4. The Member shall make the client aware that the Member's IBT system itself generates the initial password and its password policy as stipulated in line with norms prescribed by Exchanges/SEBI.
5. The Client shall be responsible for keeping the Username and Password confidential and secure and shall be solely responsible for all orders entered and transactions done by any person whosoever through the Member's IBT System using the Client's Username and/or Password whether or not such person was authorized to do so. Also the client is aware that authentication technologies and strict security measures are required for the internet trading/ commodities trading through wireless technology through order routed system and undertakes to ensure that the password of the client and/or his authorized representative are not revealed to any third party including employees and dealers of the Member
6. The Client shall immediately notify the Member in writing if he forgets his password, discovers security flaw in Member's IBT System, discovers/suspects discrepancies/ unauthorized access through his username/password/account with full details of such unauthorized use, the date, the manner and the transactions effected pursuant to such unauthorized use, etc.
7. The Client is fully aware of and understands the risks associated with availing of a service for routing orders over the internet/ commodities trading through wireless technology and Client shall be fully liable and responsible for any and all acts done in the Client's Username/password in any manner whatsoever.
8. The Member shall send the order/trade confirmation through email to the client at his request. The client is aware that the order/ trade confirmation is also provided on the web portal. In case client is trading using wireless technology, the Member shall send the order/trade confirmation on the device of the client.
9. The client is aware that trading over the internet involves many uncertain factors and complex hardware, software, systems, communication lines, peripherals, etc. are susceptible to interruptions and dislocations. The Member and the Exchange do not make any representation or warranty that the Member's IBT Service will be available to the Client at all times without any interruption.
10. The Client shall not have any claim against the Exchange or the Member on account of any suspension, interruption, non-availability or malfunctioning of the Member's IBT System or Service or the Exchange's service or systems or non-execution of his orders due to any link/system failure at the Client/Members/Exchange end for any reason beyond the control of the Member/Exchanges.

 **Sign. X**
Signature of Client

Annexure – 4

GUIDANCE NOTE - DO's AND DON'Ts FOR THE CLIENTS Do's

1. Trade only through Registered Members of the Exchange. Check from the Exchange website at following link <http://www.mcxindia.com/SitePages/MembersDetails.aspx> to see whether the Member is registered with the Exchange.
2. Insist on filling up a standard 'Know Your Client (KYC)' form before you commence trading.
3. Insist on getting a Unique Client Code (UCC) and ensure all your trades are done under the said UCC.
4. Insist on reading and signing a standard 'Risk Disclosure Agreement'.
5. Obtain a copy of your KYC and/ or other documents executed by you with the Member, from the Member.
6. Cross check the genuineness of trades carried out at the Exchange through the trade verification facility available on the Exchange website at the following link <http://www.mcxindia.com / SitePages / TradeVerification.aspx>. The trades can be verified online where trade information is available up to 5 working days from the trade date.
7. Insist on a duly signed Contract Note in specified format for every executed trade within 24 hours of trade, highlighting the details of the trade along with your UCC.
8. Ensure that the Contract Note contains all the relevant information such as Member Registration Number, Order No., Order Date, Order time, Trade No., Trade rate, Quantity, Arbitration Clause, etc.
9. Obtain receipt for collaterals deposited with the Member towards margins.
10. Go through the Rules, Bye-laws, Regulations, Circulars, Directives, Notifications of the Exchange as well as of the Regulators, Government and other authorities to know your rights and duties vis-à-vis those of the Member.
11. Ask all relevant questions and clear your doubts with your Member before transacting.
12. Insist on receiving the bills for every settlement.
13. Insist on Monthly statements of your ledger account and report any discrepancies in the statement to your Member within 7 working days. In case of unsatisfactory response report the discrepancy to the Exchange within 15 working days from the date of cause of action.
14. Scrutinize minutely both the transaction & holding statements that you receive from your Depository Participant.
15. Keep Delivery Instruction Slips (DIS) book issued by DPs in safe possession.
16. Ensure that the DIS numbers are preprinted and your account number (UCC) is mentioned in the DIS book.
17. Freeze your Demat account in case of your absence for longer duration or in case of not using the account frequently.
18. Pay required margins in time and only by Cheque and ask for receipt thereof from the Member.
19. Deliver the commodities in case of sale or pay the money in case of purchase within the time prescribed.
20. Understand and comply with accounting standards for derivatives.
21. Ensure to read, understand and then sign the voluntary clauses, if any, agreed between you and the Member. Note that the clauses as agreed between you and the Member cannot be changed without your consent.
22. Get a clear idea about all brokerage, commissions, fees and other charges levied by the Member on you for trading and the relevant provisions/ guidelines specified by SEBI/Commodity exchanges.
23. Make the payments by account payee cheque in favour of the Member. Ensure that you have a documentary proof of your payment/deposit of commodities with the Member, stating date, commodity, quantity, towards which bank/ demat account such money or commodities (in the form of warehouse receipts) deposited and from which bank/ demat account.
24. The payout of funds or delivery of commodities (as the case may be) shall not be made to you within one working day from the receipt of payout from the Exchange, in case you have given specific authorization for maintaining running account to the member. Thus, in this regard, the running account authorization provided by you to the Member shall be subject to the following conditions:

 **Sign. X**
Signature of Client

- a) Such authorization from you shall be dated, signed by you only and contains the clause that you may revoke the same at any time.
 - b) You need to bring any dispute arising from the statement of account to the notice of the Member in writing preferably within 7 (seven) working days from the date of receipt of funds/commodities or statement, as the case may be. In case of dispute, refer the matter in writing to the Investors Grievance Cell of the relevant Commodity exchanges without delay.
 - c) In case you have not opted for maintaining running account and pay-out is not received on the next working day of the receipt of payout from the exchanges, please refer the matter to the Member. In case there is dispute, ensure that you lodge a complaint in writing immediately with the Investors Grievance Cell of the relevant Commodity exchange.
 - d) Please register your mobile number and email id with the Member, to receive trade confirmation alerts/details of the transactions through SMS or email, by the end of the trading day, from the commodity exchanges.
25. You should familiarize yourself with the protection accorded to the money or other property you may deposit with your member, particularly in the event of a default in the commodity derivatives market or the member becomes insolvent or bankrupt.
 26. Please ensure that you have a documentary proof of having made the deposit of such money or property with the member, stating towards which account such money or property deposited.
 27. In case your problem/grievance/issue is not being sorted out by concerned Member/Authorised Person then you may take up the matter with the concerned Commodity Exchange. If you are not satisfied with the resolution of your complaint then you can escalate the matter to SEBI.

Don'ts

1. Do not deal with any unregistered intermediaries.
2. Do not undertake off-market transactions as such transactions are illegal and fall outside the jurisdiction of the Exchange.
3. Do not enter into assured returns arrangement with any Member.
4. Do not get carried away by luring advertisements, rumours, hot tips, explicit/ implicit promise of returns, etc.
5. Do not make payments in cash/ take any cash towards margins and settlement to/ from the Member.
6. Do not start trading before reading and understanding the Risk Disclosure Agreement.
7. Do not neglect to set out in writing, orders for higher value given over phone.
8. Do not accept unsigned/duplicate contract note/confirmation memo.
9. Do not accept contract note/confirmation memo signed by any unauthorized person.
10. Don't share your internet trading account's password with anyone.
11. Do not delay payment/deliveries of commodities to Member.
12. Do not forget to take note of risks involved in the investments.
13. Do not sign bank Delivery Instruction Slips (DIS) while furnishing commodities, deposits, and/ or keep them with Depository Participant (DP) or member to save time.
14. Do not pay brokerage in excess of that rates prescribed by the exchange.
15. Don't issue cheques in the name of Authorised Person.

 **Sign. X**

Signature of Client

CHECKLIST OF ACCOUNT OPENING DOCUMENTS

Name of the Employee : _____

Employee Code : _____

General (Documents required for karta / partners / authorised signatories / directors / trustees as the case may be)

Sr. No.	Particulars	Documents	Auth. Signatory 1	Auth. Signatory 2	Auth. Signatory 3	Remarks if any
1	Photograph	Passport size colour photograph of the holder(s) (Mandatory)				
2	PAN Card	Self attested copy of Income Tax PAN Card (Mandatory- subject to certain exemptions *)				
3	Proof of Identity	Unique Identification Number(UID) (Aadhar)				
		PAN Card with Photograph				
		Driving License (Validity should not be over)				
		Election Card				
		Passport (Validity should not be over)				
		Id (with photo) issued by any of the following : Central-State Govt. with its Departments / Statutory – Regulatory authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities, Processional Bodies such as ICAI, ICWAI, ICSI, Bar Council etc. to their members, Credit Cards/ Debit cards issued by banks.				
4	Proof of address	Driving license (Validity should not be over)				
		Election card				
		Passport (Validity should not be over)				
		Ration card				
		Registered Lease or Sale Agreement of residence				
		Flat Maintenance Bill				
		Insurance Copy				
		Utility bill like telephone bill / electricity bill / gas bill (Not more than 3 months old)				
		Bank account Passbook / Statement (Not more than 3 months old)				
		Self Declaration by Supreme & High Court Judges in respect of their own accounts.				
Proof of address issued by bank managers of scheduled commercial banks / schedule co operative bank / multinational foreign banks /gazetted officer / notary public / elected representatives to the legislative assembly /parliament / documents issued by govt. or statutory authority						

CHECKLIST OF ACCOUNT OPENING DOCUMENTS

Sr. No.	Particulars	Documents	Auth. Signatory 1	Auth. Signatory 2	Auth. Signatory 3	Remarks if any
		Identity card / Documents issued by any of the Institutions like central /state govt and its departments, Statutory / regulatory authorities, public sector undertakings, schedule commercial banks, public financial institutions, colleges affiliated to universities and professional bodies such as ICAI, ICWAI, ICSI, Bar council etc. to their members				
5	Proof of Bank	Cancelled cheque leaf/Copy of cheque (with bank statement /passbook if cheque does not display name of the holder)				
6	Proof of financial information (Any one)	Copy of ITR acknowledgement				
		Copy of annual accounts				
		Copy of form no.16 in case of salary income				
		Networth Certificate				
		Bank account statement for last 6 months				
		Copy of demat account holding statement				
		Any other relevant documents substantiating ownership of assets				
		Self declaration along with relevant supporting				

List of documents required for following categories of Non Individual clients in addition to the above

Type of entity	Documentary Requirements	Submitted Yes / No
Corporate	Photocopy of PAN Card of the Company	
	Registered and correspondence address proof of the company	
	Bank verification letter of the introducer	
	Copy of the balance sheets for the last 2 financial years (to be submitted every year)	
	Copy of the latest share holding pattern including list of all those holding control, either directly or indirectly in the company in terms of SEBI takeover regulations, duly certified by the C.S. / Whole time directors/ MD (to be submitted every year)	
	Director Identification Number of whole time directors / two directors in case of day to day operations else their passport copy in the absence of DIN.	
	Copies of the Memorandum & Articles of Association and certificate of incorporation	
	Copy of the Board Resolution for investment in Commodities Market Authorised signatories list with specimen signatures with stamps.	
Partnership firm	Bank proof in the name of partnership firm	
	Copy of the latest income tax return	
	Copy of the balance sheets for the last 2 financial years (To be submitted every year)	

List of documents required for following categories of Non Individual clients in addition to the above

Type of entity	Documentary Requirements	Submitted Yes / No
	Photocopy of PAN Card of the Partnership Firm	
	Certificate of registration (for registered partnership only).	
	Notarised copy of partnership deed	
Trust	Authorised signatories list with specimen signatures	
	PAN of trustees	
	Copy of the balance sheets for the last 2 financial years (to be submitted every year).	
	Certificate of registration (for registered trust only).	
	Notarised Copy of trust deed	
	Bank proof / cheque leaf in the name of trust	
HUF	List of trustees certified by managing trustees /CA	
	PAN of HUF	
	Cheque copy in the name of HUF	
	Deed of declaration of HUF / List of Coparceners	
	Bank pass book / bank statement in the name of HUF	
Government Bodies	Self-Certification on Letterhead	
	Authorized Signatories List With Specimen Signatures	
Registered Society	Copy of Registration Certificate under Societies Registration Act.	
	List of Managing Committee Members	
	Committee Resolution for Persons authorised to act as authorised signatories with specimen signatures	
	True copy of Society Rules and Bye Laws certified by the chairman / secretary	

Please note :-

All documents must be self certified and please bring original documents for verification.

Exemption / clarifications to PAN (Sufficient documentary evidence in support of such claims to be collected).

- (1) In case of transactions undertaken on behalf of central government and/or state government and by officials appointed by courts e.g. official liquidator, court receiver etc.
- (2) Investors residing in the state of Sikkim (Subject to the continued exemption granted by Govt.).

List of people authorized to attest the documents

- (1) Notary Public, Gazetted Officer, Manager of a Scheduled Commercial/ Co-operative Bank or Multinational Foreign Banks (Name, Designation & Seal should be affixed on the copy).
- (2) In case of NRIs, authorized officials of overseas branches of Scheduled Commercial Banks registered in India, Notary Public, Court Magistrate, Judge, Indian Embassy /Consulate General in the country where the client resides are permitted to attest the documents.

INSTRUCTIONS FOR FILLING FORM

1. Please fill up the form in CAPITAL LETTERS.
2. Please write full name as it appears in the PAN Card or write FULL NAME in the manner in which you require to open your account.
3. Trading A/c will be opened & operated by single holder only. It will be opened in the name of Partnership firm, Trust or corporate as the case may be.
4. Name & address mentioned on the KYC form should match with the documentary proof submitted. You are requested to submit the clear proof preferably on A4 size papers.
5. Please paste latest passport size colored photograph of the authorized signatory in the space provided & sign across it.
6. All details in KYC should be filled completely. Telephone number, pin code, e mail id, existing bank account, demat account, trading account, PAN Number, financial details, mailing preferences etc. should be filled properly.
7. If correspondence and registered address is different, kindly provide correspondence address proof also. Pincode is mandatory for all.
8. Please mention your bank name, address, account number and MICR code as given by bank. MICR is 9 digit code given on the MICR-band at the bottom of the cheque after 6 digit cheque number.
9. Please ensure to sign on all the locations specified on the form. Form should be liable for rejection if signature on the form & the proof provided differs. In such cases the client has to get his signature verified by the banker.
10. Please provide a notarised copy of the trust deed & partnership deed.
11. Please affix the rubber stamp on the appropriate places where required.
12. Stamp paper of Rs.50/- is required to sign for undertaking for trading account in the name of partnership firm.

Please Note :

1. Account holder(s) must sign, if there is any cancellation / corrections in the form. Please note that the form with too many corrections or changes in the name / signature is liable for rejection. Any changes / corrections in signature in power of attorney is not allowed.
2. All the documents must be self attested by client.
3. All the documents required is as per guidelines of MCX / SEBI.
4. Acheque/ DD of Rs.....drawn in favor of "SIHL COMMODITIES LTD"
(If you are applying for on line account and residing outside Ahmedabad, you are requested to send DD payable in Ahmedabad.)
5. There could be some update/revision/changes in the documentation process while/when you submit the registration Kit. Kindly contact us or our branch/business associates for the update.
6. Trading account can not be opened in the name of minor.

 **Signature**

 **PAN No.**

 **Address**

 **E-mail**

For Further Information, you may call on : 079-4107 2222

SIGNIFICANCE OF DOCUMENTS

Sr. No.	Name of the Document	Brief Significance of the document	Page No.
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MANDATORY DOCUMENTS

1.	Uniform Risk Disclosure document	Document detailing risks associated with dealing in the commodities market	I-III
2.	Rights and obligations of Members, Authorised Persons and Clients	Document stating the Rights & Obligations of Member, Authorised Person and client for trading on exchanges (including additional rights & obligations in case of internet/wireless technology based trading)	IV-VIII
3.	Do's and Dont's for the investors	Document detailing do's and dont's for trading on exchange, for the education of the investors	IX-X
4.	KYC (Account Opening) application form	Document capturing the basic information about the constituent and an instruction / checklist	1-5
5.	Tariff Sheet	Document detailing the rate / amount of brokerage and other charges levied on the client for trading on the Multi Commodity Exchange of India Ltd.	6-6

VOLUNTARY DOCUMENTS

1.	Electronic Contract Note Declaration	Declaration from the client confirming to receive communication in electronic form on his /her/ their e mail id.	7-7
2.	Standing Instructions	Confirmation / Consent from the client for smooth operation of the account.	8-9

For any grievance / dispute please contact SIHL Commodities Ltd. at the above address or e-mail to helpdesk@sihl.in and Phone No. 91-079-30025325. In case not satisfied, with the response, please contact Multi Commodity Exchange of India Ltd. at 022 - 67318888 or e-mail at grievance@mcxindia.com.

I/we have fully understood the difference and details regarding the mandatory / voluntary and do hereby enter and sign the same and agree not to call into question the validity, enforceability and applicability of any voluntary / optional agreement(s), document(s) or clauses within any voluntary / optional agreement(s) / document(s) under any circumstances whatsoever.

 **Sign. X 1**
Signature of Authorised Signatory

 **Sign. X 1**
Signature of Authorised Signatory

 **Sign. X 1**
Signature of Authorised Signatory

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Client Registration Procedure for Trading

Name of the Branch : _____

FORM NO. : _____

TRADING CODE : _____

Trading Registration

Sr. No.	Particular	Owner	Date & Signature
1	Client registration form KYC done	Branch	
2	Client registration data entered in Back Office and forms sent to HO	Branch	
3	Registration form received at HO	HO Registration	
4	Registration forms sent to KYC department	HO Registration	
5	KYC checked	HO KYC	
6	KYC Rejected, reason noted and branch informed	HO KYC	
7	Registration document sent for corrections in Branch / New documents requested from branch (details of Document)	HO KYC	
8	Documents received at Branch	Branch	
9	Correction of registration form and / or documents done, KYC checked at Branch	Branch	
10	Updated registration form and / or documents sent to HO	Branch	
11	Updated form and / or documents received at HO	HO Registration	
12	Registration forms sent to KYC department	HO Registration	
13	KYC checked	HO KYC	
14	KYC Approved and activation done in Back-Office	HO KYC	
15	End of the day UCC file uploaded and response communicated to HO KYC Department	HO UCC	
16	UCC response file received, uploaded to Back-office	HO UCC	
17	User created in CTCL and mapped into respected terminals	HO / Branch UCC	
18	Inform branch after Trading activation via phone call	HO Activation	
19	Welcome letter generated and dispatched to the client	HO Dispatch	
20	Form and attached documents scanned and sent for filing	HO Filing	

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CLIENT REGISTRATION FORM FOR COMMODITIES (For Non Individual Client)(Business Rule 27 (b))**SIHL Commodities Ltd.**

(The information is the sole property of the Trading member & brokerage house and would not be disclosed to anyone unless required by law or except with the express permission of clients)

Name of the Compliance Officer : Mr. Utpal P Shah

Phone No. : 079 41072222

E mail id : utpal.shah@sihl.in

CEO Name : Mr. Tanmay Shah

Phone No. : 079 - 4107 2222

E mail id : tanmay.shah@sihl.in

SIHL COMMODITIES LTD.

Regd. Office : "SIHL HOUSE", Opp. Ambawadi Jain Temple, Nehrunagar Cross Road, Ahmedabad-380 015.

Phone : +91 79 4107 2222 | Fax : +91 79 3002 8028

Website : www.sihl.in | E-mail : helpdesk@sihl.in

Correspondence Off. : SAME AS REGISTERED OFFICE
Membership Details :

Member of Multi Commodity Exchange of India Ltd.

MCX Member Code : 16225

Unique Member Code : MCX/TCM/CORP/0308

Form No.

Dear Sir, We request you to register us as your client. The details of registration is as under :

Name of the Client _____

Date of Incorporation **Place of Incorporation** _____

Date of Commencement of Business

Status : **Private Limited Co.** **Public Limited Co.** **Body Corporate**

Trust

HUF **Limited Liability Partnership Firm**

Other (Please specify) _____

PHOTOGRAPH
(Please affix authorised signatories recent passport size photograph and sign across it.)

Sign.2 X
Signature of Authorised Signatory

Signature

(In case of foreign entity or entity with foreign shareholders, self certified copy of statutory approval obtained must be attached.)

PAN

Unique Identification Number (UID) Aadhaar if any

Company Identification No. (CIN)

DETAILS OF CORRESPONDENCE ADDRESS

Correspondence Address

City/District/Village _____ **Pin Code** _____ **State** _____ **Country** _____

Tele. (Including STD Code) (O) _____ (R) _____ (M) _____

Fax No. _____ **E-mail ID**

Specify the Proof of Address Submitted for Correspondence Address _____

DETAILS OF REGISTERED OFFICE ADDRESS

Registered Office Address
(If different from above)

City/District/Village _____ **Pin Code** _____ **State** _____ **Country** _____

Tele. (Including STD Code) (O) _____ (R) _____ (M) _____

Fax No. _____ **E-mail ID**

Specify the Proof of Address Submitted for Registered Address _____

Any Other Additional Proof of Identity _____

Sign. X 3
Signature of Authorised Signatory

Sign. X 3
Signature of Authorised Signatory

Sign. X 3
Signature of Authorised Signatory

BANK ACCOUNT(S) DETAILS

(Through which transactions will generally be routed. If multiple account will be used, provide details of all)

Sr. No.	1	2	3
Bank Name			
Bank Branch Address			
Account No.			
Account Type (Savings/Current/NRE/NRO/NRI)			
MICR Code			
IFSC Code			

(Provide a copy of a cancelled Cheque leaf/pass book/bank statement specifying name of the Client, MICR code or/and IFSC code of the bank)



DEPOSITORY ACCOUNT(S) DETAILS

(Through which transactions will generally be routed. If multiple account will be used, provide details of all)

Sr. No.	Depository Participant Name	Depository Name (NSDL / CDSL)	Beneficiary Name	DP ID	BO ID
1					
2					
3					

(Note : Provide a copy of either Demat Master or a recent holding statement issued by DP bearing name of the client).

STOCK EXCHANGES AND SEGMENTS YOU WISH TO TRADE (Please sign in front of the segment you wish to trade)

Sr. No	Name of the National Commodity Exchanges	Date of Consent For Trading on Concerned Exchange	Sign of Client
1	Multi Commodity Exchange of India Ltd.(MCX)		 Sign. X-.....
2	Others (Please Specify)		 Sign. X-.....

I / We am /are aware that if I / We wish to trade on the segment / exchanges in addition to the signed above, I / We am /are required to submit an authorization letter separately for trading in the new segment / exchange as per the format prescribed by SIHL.

PAST REGULATORY ACTIONS

Details of any action / proceedings initiated / pending / taken by SEBI / stock exchange/commodity exchange / any other authority against the client or its partners/promoters/whole time directors/authorised persons in charge during the last 3 years

 Yes No

 If yes, mention details

GST REGISTRATION DETAILS

Reg. No. : _____ Validity Date : _____
 Legal Name : _____
 Trade Name : _____
 Add. : _____
 Constitution & Business : _____ State : _____

 Sign. X 4
Signature of Client

CATEGORY

- | | |
|--|---|
| <input type="checkbox"/> Alternate Investment Fund (AIF)-Category III | <input type="checkbox"/> Mutual Fund |
| <input type="checkbox"/> Eligible Foreign Entity (EFE-NI)-Non-Individuals | <input type="checkbox"/> NBFC |
| <input type="checkbox"/> Farmer Producer Organizations (FPO) | <input type="checkbox"/> HUF |
| <input type="checkbox"/> Partnership Firm/Association of persons/
Limited Liability Partnership Firms | <input type="checkbox"/> Trust/Co-op Soc/Artificial Judicial Person/Asso.
of Persons |
| <input type="checkbox"/> One Person Company | <input type="checkbox"/> Statutory Bodies |
| <input type="checkbox"/> Public & Private Companies/Body Corporate | |

OTHER DETAILS**Gross Annual Income Details
Income Range
(Per Annum)**

(Tick where applicable)

- | | |
|---|---|
| <input type="checkbox"/> Below Rs. 1,00,000 | <input type="checkbox"/> Rs. 1,00,000 to Rs. 5,00,000 |
| <input type="checkbox"/> Rs. 5,00,000 to Rs. 10,00,000 | <input type="checkbox"/> Rs. 10,00,000 to Rs. 25,00,000 |
| <input type="checkbox"/> Rs. 25,00,000 to Rs. 1,00,00,000 | <input type="checkbox"/> Above Rs. 1,00,00,000 |

Net Worth as on (Date) _____ Rs. _____ (Net worth Should not be older than 1year)**Please tick as applicable for any of your authorized signatories/promoters/partners/karta/trustees/
whole time directors.**

- | | |
|---|--|
| <input type="checkbox"/> Politically Exposed Person (PEP) | <input type="checkbox"/> Related to a Politically Exposed Person(PEP) |
| <input type="checkbox"/> Not a Politically Exposed Person (PEP) | <input type="checkbox"/> Not related to a politically exposed person.(PEP) |

**Please tick as applicable for any of your authorized signatories/promoters/partners/karta/trustees/
whole time directors**

- | | |
|--|---|
| <input type="checkbox"/> Applicable under FATCA Act* | <input type="checkbox"/> Not Applicable under FATCA Act |
|--|---|

If yes, then fill up the Additional form.

B* FATCA - The Foreign Account Tax Compliance Act is a United States federal law requiring United States persons(including those living outside the U.S.A.) to have yearly reported themselves and their non-U.S.financial accounts to the Financial Crimes Enforcement Network (FINCEN).

Kindly refer Notification No.62/2015 dated 7th August 2015 issued by the Central Board of Direct Taxes.

Investment / Trading Experience _____ No prior experience _____ years in commodities
_____ years in other investment related fields **Nature of Business/Occupation** _____**DEALINGS THROUGH OTHER MEMBERS**

If client is dealing through any other Member, provide the following details (in case dealing with multiple Members, provide details of all in a separate sheet containing all the information as mentioned below) :

Member's / Authorized Person (AP)'s Name _____

Exchange _____ Exchange's Registration number _____

Concerned Member's Name with whom the AP is registered _____

Registered office address _____

_____ Ph. _____ Fax _____

Email _____ Website _____ Client Code _____

Details of disputes/dues pending from/to such Member/AP _____

 **Sign. X 5**
Signature of Authorised Signatory **Sign. X 5**
Signature of Authorised Signatory **Sign. X 5**
Signature of Authorised Signatory

DETAILS OF PROMOTERS / PARTNERS / KARTA / TRUSTEES / WHOLE TIME DIRECTORS

1	Name of the Person																										
	Residential Address																										
	PAN No.													UID / Aadhar													
	DIN No.											DP IN															
2	Name of the Person																										
	Residential Address																										
	PAN No.													UID / Aadhar													
	DIN No.											DP IN															
3	Name of the Person																										
	Residential Address																										
	PAN No.													UID / Aadhar													
	DIN No.											DP IN															
4	Name of the Person																										
	Residential Address																										
	PAN No.													UID / Aadhar													
	DIN No.											DP IN															
5	Name of the Person																										
	Residential Address																										
	PAN No.													UID / Aadhar													
	DIN No.											DP IN															

PHOTOGRAPH
(Please affix authorised signatories recent passport size photograph and sign across it.)

✍ Sign. X 1
Signature of Client

Signature

PHOTOGRAPH
(Please affix authorised signatories recent passport size photograph and sign across it.)

✍ Sign. X 2
Signature of Client

Signature

PHOTOGRAPH
(Please affix authorised signatories recent passport size photograph and sign across it.)

✍ Sign. X 3
Signature of Client

Signature

PHOTOGRAPH
(Please affix authorised signatories recent passport size photograph and sign across it.)

✍ Sign. X 4
Signature of Client

Signature

PHOTOGRAPH
(Please affix authorised signatories recent passport size photograph and sign across it.)

✍ Sign. X 5
Signature of Client

Signature

✍ Sign 1.
Signature of Authorised Signatory

✍ Sign 2.
Signature of Authorised Signatory

✍ Sign 3.
Signature of Authorised Signatory

✍ Sign 4.
Signature of Authorised Signatory

✍ Sign 5.
Signature of Authorised Signatory

✍ Sign. X 6
Signature of Authorised Signatory

✍ Sign. X 6
Signature of Authorised Signatory

✍ Sign. X 6
Signature of Authorised Signatory

INTRODUCER DETAILS (Optional)

Name of the Introducer _____
(Name) (Middle Name) (Surname)

Status of the Introducer : Authorized Person Existing Client Others, please specify _____

Address of the Introducer : _____

Phone No. _____ (M) _____  **Sign. X**
Signature of Introducer

ADDITIONAL DETAILS

Whether you wish to receive communication from Member in electronic form on your Email-id Yes No
(If yes then please fill in Appendix-A attached with this form)

DECLARATION

- I hereby declare that the details furnished above are true and correct to the best of my knowledge and belief and I undertake to inform you of any changes therein, immediately. In case of the above information is found to be false or untrue or misleading or misrepresenting, I am aware that I may be held liable for it.
- I confirm having read / been explained and understood the contents of the document on policy & procedures of the stock broker and the tariff sheet.
- I further confirm having read and understood the contents of the Rights and Obligation documents(s), Risk Disclosure Document. I do hereby agree to be bound by such provisions as outlined in these documents. I have also been informed that the standard set of documents has been displayed for information on stock broker's designated website, if any.
- I / We prefer to receive standard documents like
 - Rights & Obligations of stock broker, sub-broker and client for trading on exchanges (including additional rights & obligations in case of internet/ wireless technology based trading);
 - Uniform Risk Disclosure Documents (for all segments/ exchanges); and
 - Guidance Note detailing Do's and Don'ts for trading on stock exchanges. In Physical Form In Electronic Form
- Mobile No. / E mail Id Declaration :
 - I / We hereby declare that the aforesaid mobile number or e mail id belongs to ____ me/ us ____ my family (spouse, dependent children and dependent parents) ____ Other relation. Please specify relation : _____
 - I / We understand that I / We will get the details of my / our account transaction on the above mobile number in form of SMS and I will get the contract note cum bill on e mail id provided by me / us. I do not have any objection to receive the SMS and e mail on my declared mobile number / email id for the transaction pertaining to my account.
- In case of non submission of mobile no. / E mail id :

I do not have any mobile number. I understand that If I provide my mobile number, i will get SMS for the details pertaining to my transaction / trades on my personal mobile number.

I do not have any e mail id. I understand that If i provide my e mail id, I will get contract note cum bill through e mail for my account transaction on the given e mail id.

 **Sign. X 7**
Signature of Authorised Signatory

 **Sign. X 7**
Signature of Authorised Signatory

 **Sign. X 7**
Signature of Authorised Signatory

Place : _____

Date :

D	D	M	M	Y	Y	Y	Y
---	---	---	---	---	---	---	---

IN-PERSON VERIFICATION - SIHL COMMODITIES LTD. (FOR OFFICE USE ONLY)

Application Received On

D	D	M	M	Y	Y	Y	Y
---	---	---	---	---	---	---	---

 H. O. Branch

UCC Code allotted to the client : _____

	Documents verified with Originals
Name of the Employee	
Employee Code	
Designation of the employee	
Date	
Signature	

I/ we undertake that we have made the client aware of tariff sheet and all the voluntary / non mandatory documents. I/ We have also made the client aware of 'Rights and Obligation' document(s), RDD, 'Do's and Don'ts' and Guidance Note. I/We have given / sent him a copy of all the KYC documents. I/We undertake that any change in the tariff sheet and all the voluntary / non mandatory documents would be duly intimated to the clients. I/ we also undertake that any change in the 'Rights and Obligations' and RDD would be made available on my / our website, if any for the information of the clients.

Sign. X
Signature of Authorised Signatory

Stamp Of the Member

Date :

D	D	M	M	Y	Y	Y	Y
---	---	---	---	---	---	---	---

Place : _____

TARIFF SHEET (MANDATORY)



SIHL Commodities Ltd.

Regd. Office : "SIHL HOUSE", Opp. Ambawadi Jain Temple,
Nehrunagar Cross Road, Ahmedabad-380 015.
Phone : +91 79 40172222 | Fax : +91 79 3002 8028
Website : www.sihl.in | E-mail : helpdesk@sihl.in

Name of the Client : _____
(Name) (Middle Name) (Surname)

Client Code : _____

Name of the branch / authorised person : _____

Code of branch / authorised person: _____

Future & Option Segment	%	Minimum	One Side	Round Up / None
Future				

* Note: Stamp Duty, Transaction Charges, Service Tax and other charges as applicable.

Checked by	✍ Sign. X- Signature of Authorised Person
Verified by	✍ Sign. X- Signature of Authorised Person

Name of Authorised Person : _____

✍ **Sign. X**
Signature of Authorised Person

Date : _____

Place : _____

✍ **Sign. X 8**
Signature of Authorised Signatory

✍ **Sign. X 8**
Signature of Authorised Signatory

✍ **Sign. X 8**
Signature of Authorised Signatory

**Electronic Contract Note (ECN) DECLARATION
(VOLUNTARY)**

To,

SIHL COMMODITIES LTD.

'SIHL HOUSE', Opp. Ambawadi Jain Temple,
Nehrunagar Cross Road, Ahmedabad-380 015.

Phone : 91 79 3002 5325

Dear Sirs,

I/We, _____ am/are a client with
Member **M/s. SIHL COMMODITIES LTD.** of Multi Commodity Exchange of India Ltd. / National
Spot Exchange Ltd. undertake as follows :

- (1) I/We am/are aware that SIHL Commodities Ltd. has to provide physical contract note in respect of all the trades placed by me/us unless I/We my self / our selves want the same in the electronic form.
- (2) I/We am/are aware that SIHL Commodities Ltd. has to provide electronic contract note for my/our convenience on my/our request only.
- (3) Though SIHL Commodities Ltd. is required to deliver physical contract note, I/We find that it is inconvenient for me/us to receive physical contract notes. Therefore, I/We am/are voluntarily requesting for delivery of electronic contract note pertaining to all the trades carried out / ordered by me/us.
- (4) I/We have access to a computer and am/are a regular internet user, having sufficient knowledge of handling the email operations.
- (5) My/our email id is _____ This has ben created by me/us and not by someone else.
- (6) I/We am/are aware that this declaration form should be in English or in any other Indian language known to me/us.
- (7) I am aware that non-receipt of bounced mail notification by SIHL Commodities Ltd. shall amount to delivery of the contract note at the above e-mail ID

The above declaration and the guidelines on ECN given in the Annexeure have been read and understood by me. I am aware of the risk involved in dispensing with the physical contract note, and do hereby take full responsibility for the same

*(The email id must be written in own handwriting of the client.)

Client Name : _____ Unique Client Code : _____

PAN  :

--	--	--	--	--	--	--	--	--	--

Address  : _____

 **Sign. X 9**
Signature of Authorised Signatory

 **Sign. X 9**
Signature of Authorised Signatory

 **Sign. X 9**
Signature of Authorised Signatory

Date : _____ Place : _____

Verification of the client signature done by, Name of the designated officer of the Member

 **Sign. X**
Signature of Member

Date : _____

STANDING INSTRUCTIONS

To,
SIHL COMMODITIES LTD.
'SIHL HOUSE', Opp. Ambawadi Jain Temple,
Nehrunagar Cross Road, Ahmedabad-380 015.
Phone : 91 79 3002 5325

Dear Sirs,

I/We am/are regularly trading with you in MCX. I/We hereby authorised you to do the following on my/our behalf.

1. You are requested to accept all my/our buy / sell orders over the telephone / fax conveyed by ourselves or Mr./ Ms. _____ who is authorised by me / us and thus no need to take my/our orders in writing every time. All such orders and trades will be binding on me/us. I/We have noted that you may record my/our telephone conversations for security purpose.
2. I / We do not require your order modification/confirmation/cancellation slips and trade confirmation slips. Your contract notes provides me / us full details as required by me / us.
3. You can adjust any amounts receivable from me / us against any credits standing into my / our account or from my / our forthcoming pay outs payable to me / us.
4. I / We request you to keep my / our securities, margin and funds with you to meet my / our pay in obligation in the succeeding settlements in the same segments of MCX.
5. Further, it is observed that many times the date on which payment is due to me / us from you and the date which I / We am / are required to make payment are very close and therefore exchange of cheques become unnecessary paper work. I / We therefore request you not to issue cheques / make payments settlement wise unless specifically advised by me / us.
6. Please note that my account is to be maintained with you as a running client account and the funds and/or commodities or securities lying with you as collaterals/margin due to me/us shall not be paid immediately until/unless specifically demanded by me/us and you are free to use the same for my/our future settlement obligations/margin liabilities etc. also specifically understand and agree that:
(a) This is only a voluntary authorization that may be revoked by me/us at any time.
(b) For my / our outstanding obligation/balance on the settlement date, you may retain the requisite securities/funds towards such obligations and may also retain the funds expected to be required to meet margin or other obligations for next 3 trading days (or till I /We clear the same entirely), calculated in the manner specified by the exchanges.
7. I / We hereby authorise the undersigned Mr./ Ms. (Name) _____
(Sign _____) to collect & acknowledge on my /our behalf the bills and contracts of my / our daily transactions.
8. I / We have noted that you are doing Proprietary Trading on your own account.
9. I / We have read & received copies of account opening documents i.e. Client Registration Form (KYC), Risk Disclosure Document, Rights and Obligation of members, authorised persons and clients, guidance note, ECN Declaration and other documents executed by me / us.
10. I / We authorise you to debit the account opening charges for trading account payable to SIHL Commodities Ltd. Any such sum be debited to my / our account shall be binding on me / us.
11. I / We agree that you will settle my / our account on a quarterly basis as per the guideline issued by SEBI / MCX.
12. Authorisation for Debit : Without prejudice to any other clause of this agreement and/or the general terms and conditions, I/We understand and agree that you may charge additional financial charges according to the rules, bye-laws and regulations of the relevant exchange and usual custom of the market for any extra services rendered by you and as required by me/us or for such extra/ reasonable costs, including legal fees, incurred by you for collecting the dues payable by me/us to you, an exchange, clearing corporation/clearing house, any agent or your Authorised person.

 **Sign. X 10**
Signature of Client

13. Authorization for inter Exchange / Segment fund balance transfer and stock transfer : I /We hereby authorize you to transfer my / our debit / credit balance in the ledger account arising during the course of trade in one Exchange / Segment to my / our ledger account in another Exchange / Segment or transfer any stock purchased lying in my / our account in one Exchange / Segment to my / our ledger account in another exchange / segment as often as may be required. The transfers may be completed by passing journal entries in your books.
14. I/We hereby agree that you may charge penalty for my / our default towards Non/short payment of margin in my account. Also I agree that all fines/penalties/charges etc. levied upon you by MCX / SEBI or any other Regulatory Authority for my/our transaction /deals/ actions/ mistakes etc. are recoverable by you from my/our accounts.
15. I/We hereby agree that you or the exchanges shall not be liable for non-execution of any order caused due to suspension, interruption, non-availability, malfunctioning or failure of the System/Risk management System/Network Congestion/Loss of Connectivity or online/off line trading services or the exchange system or services for any reasons whatsoever.
16. I/We have no objection if due to punching error you might have to change the client codes during the market hours, for trade done or transfer the trade to your Vandha Account / Error Account as the circumstance may warrant within the prescribed parameters and rules & regulations of the exchanges.
17. You are free to adjust debit/credit in between my /our various accounts viz. client normal ledger and client Margin A/C or any other account maintained with you. The same can be done by passing Journal Voucher entries or in such other manner as my deemed fit and proper by you.
18. Without prejudice to your other rights (including the right to refer a matter to arbitration), you shall be entitled to liquidate/close out all or any of my/our positions as well as securities/commodities placed as margin by you for non- payment of margins or other amounts outstanding debts, etc. and adjust the proceeds of such liquidation/close out, if any against my/our liabilities/obligations. Any and all losses and financial charges on account of such liquidation/closing-out shall be charged to and borne by me/us. Such liquidation/close out may be without any prior reference or notice to me / us. You are hereby fully indemnified and held harmless by me/us in this behalf.
19. I/We have subscribed for SMS confirmation of my/our Trade details. In case of non receipts of SMS due to technical error, network problems, I/We fully understand that SIHL is not responsible for the same.
20. I / We request you to deposit my / our payout of funds in respect of my / our transactions, directly to the bank account mentioned in KYC form (provided such facility is available) or any other bank account which I / We may intimate from time to time.

Terms and conditions: In addition to the clauses contained in the KYC documents executed by me/us, I/We herein specifically agree with you and authorizes you to arrange release of payout of funds (subject to other governing conditions agreed to in the KYC documents) by making direct credit in my / our bank account maintained with any bank, the details of which are provided by me/us to you in you in KYC part. In case of any wrong entry flowing into any wrong account due to part of my/our mistake, you shall not accept any responsibility / consequences relating thereto. Registration and activation of payout of funds through ECS/RTGS/NEFT mode by you is subject to receipt of copy of cancelled cheque from me/us. Rejection/Deactivation of facility of payout of funds through ECS/RTGS/NEFT to me/us is/are at your discretion.

Thanking you,
Yours faithfully,

Client Name

 **Sign. X 11**
Signature of Client

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