### **Annexure C**

# **Investor Complaints Data CDSL**

### Data for every month ending April - 2025

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7	7	8
1	Directly from Investors	0	0	0	0	(	)	0
2	SEBI (SCORES)	0	0	0	0	(	)	0
3	Depositories	0	0	0	0	0		0
4	Other Sources (if any)	0	0	0	0	(	)	0
5	Grand Total	0	0	0	0	(	)	0

# Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April 2025	0	0	0	0

Grand Total		

<sup>\*</sup>Should include complaints of previous months resolved in the current month, ifany

#### Trend of annual disposal of complaints

SN	Year	Carried forward	Received	Resolved	Pending at
		from previous	during the	during the	the end of the
		year	year	year	year
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-24	0	0	0	0
4	2024-25	0	0	0	0
5	2025-26	0			
	Grand Total	0	0	0	

<sup>\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.