

Escalation Matrix (Common for Trading & Demat purpose):

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Jaina Parikh	SIHL HOUSE, Opp. Ambawadi Jain Temple, Nehrunagar Cross Road, Ahmedabad - 380015	079-68226822	helpdesk@sihl.in & investors@sihl.in
Head of Customer Care	Parul Chauhan	SIHL HOUSE, Opp. Ambawadi Jain Temple, Nehrunagar Cross Road, Ahmedabad - 380015	079-41072284	helpdesk@sihl.in & investors@sihl.in
Compliance Officer	Utpal P. Shah	SIHL HOUSE, Opp. Ambawadi Jain Temple, Nehrunagar Cross Road, Ahmedabad - 380015	079 - 41072309	utpal.shah@sihl.in
Chief Executive Officer (CEO)	Tanmay U. Shah	SIHL HOUSE, Opp. Ambawadi Jain Temple, Nehrunagar Cross Road, Ahmedabad - 380015	079-41072308	tanmay.shah@sihl.in

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchanges at (BSE) <https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx> and (NSE) <https://investorhelpline.nseindia.com/NICEPLUS/>. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchangeportal.