

A client can raise a complaint through email / voice.

Email

- 1. Clients can raise a complaint on mail id: helpdesk@sihl.in/investors@sihl.in.
- 2. Clients will receive an email acknowledgement on their Registered Email ID.
- 3. Clients will receive the status of complaint with solution in their registered email ID.

Voice

Clients can call the Helpline nos.

- 079 – 68226822
- 079 - 41072283/84
 1. Helpdesk staff will provide immediate verbal solution, where applicable.
 2. In case the above is not possible, the team will raise a complaint for the Client's issue.
 3. Clients will receive an email acknowledgement on their Registered Email ID, for the complaint registered.
 4. Clients will receive solution for the complaint in their registered email ID.